

Payment Cancellation Procedure

If you've made a payment and wish to cancel or request a refund:

- **Contact the Merchant Directly:** Merchants (The Modern Living) handle refunds and cancellations. Reach out to them with your transaction details. You may write to them at contactus@themodernliving.com.
- **Check Payment Status:** If the payment is pending or unprocessed from the user end, it may be automatically canceled within 24 hours for card or UPI payments.
- **Monitor Your Account:** Refunds once processed by the Merchant (The Modern Living) may take between 5 to 21 days to reflect in your bank account, depending on your bank's processing times.
- **Refund Processing Time:** While refunds are initiated promptly, the actual time for the amount to be reflected in the customer's account depends on their bank's processing times.

NOTE – If you require further assistance, you can contact PayU's customer support through their official channels:

- **Submit a Query:** Visit the PayU (<https://help.payu.in/search-query>) Help Center to submit your payment-related queries and receive answers promptly.
- **Customer Support Phone Number:** You can reach PayU India's customer service at +91 804 284 2323.